

## DMA secures milestone maintenance agreement at the Port of Dover

4 years ago



DMA Group has announced that it has been appointed by the Port of Dover to deliver a multi-year, M&E framework agreement.

The agreement includes planned maintenance, 24/7 reactive repairs, small works and projects across the many buildings and facilities within the Port.

This multi-million pound per year agreement required an accelerated mobilisation effort to ensure operational readiness by the 1st January, including the transfer of new colleagues from the outgoing incumbent.

A spokesperson for DMA Group said: "All this was made possible by the Herculean efforts of our great people, and the open, collaborative style of our progressive customer.

"Our own market-leading digital service management platform, BiO®, provides unique levels of business process automation to transform service quality. Real-time transparent data is now available to every stakeholder, at anytime, anywhere, on any device and at no extra cost.

"This is another fabulous example of our great people delivering a great service to achieve great results for a cherished customer."

*Photo credit: Shutterstock*