

Wates FM evolves contract with JLL

4 years ago



[Wates Facilities Management \(FM\)](#) is growing its relationship with international commercial real estate firm, [JLL](#), with a new five-year contract to deliver a pioneering Next Generation Maintenance model.

The appointment will enhance the scope of work currently being undertaken by [Wates](#) on behalf of JLL, which comprises hard FM and mechanical and electrical services for 14 properties nationwide.

Under the new contract, which will run for five years with the option for an additional two-year extension, [Wates](#) will transition to a Next Generation Maintenance model for 86 properties across five regions, operating under a new, cost effective maintenance strategy.

This will include Business Focused Maintenance (BFM) and Condition Based Maintenance (CBM) to ensure that building and asset maintenance is carried out on a needs basis to optimise the life cycle of client assets.

Adopting a collaborative approach to its contract, [Wates](#)' current work on behalf of JLL saw the two firms jointly receive a silver International Green Apple Environmental Award in 2021. The award commended their environmental partnership to pilot an Energy Management System to aid intelligent building management and reduce carbon emissions.

James Gregg, Managing Director of [Wates FM](#), commented: "Next Generation Maintenance is the future of the FM industry. It will provide our customers with assets that are managed and maintained in line with their usage, potentially prolonging their lifespan and providing cost savings. that can be invested in innovative technologies.

"We are delighted to be able to bring this way of working into our newly expanded relationship with JLL. Innovation and collaboration are at the heart of our long-standing partnership and we look forward to

continue our work together to seek new and more innovative ways of operating and push the boundaries of what is possible in facilities management.”

Brian Howe, JLL, Group Project Support Manager added: “The Royal London FM Team very much welcome the appointment of [Wates FM](#) and their new wider assignment across more of the Royal London portfolio. We are already aware of [Wates FM](#)’s record of Innovation and Sustainability and will be keenly looking forward to benefiting from their extensive M&E industry knowledge and expertise in helping us manage our client’s portfolio and achieving the very best in class service.”

[Wates FM](#) currently manages over 350 commercial properties, delivering services including statutory compliance, mechanical and electrical, building fabric maintenance, help desks and computer-aided facilities management (CAFM), as well as cleaning, security, catering, portage and front-of-house through a mix of site based and mobile teams.

Image credit: Wates