

<u>Atalian Servest awarded TFM contract with</u> <u>University of East Anglia</u>

3 years ago



Global FM service provider, <u>Atalian Servest</u> has been appointed by the University of East Anglia (UEA) to provide total facilities management (TFM) services under a five-year contract. The contract has the provision for two 12 month extensions.

The contract includes mechanical, electrical, plumbing, building fabric, cleaning and associated services, helpdesk, and associated compliance services. Facilities services will be carried out across the <u>UEA</u> main campus as well as the Edith Cavell and Bob Champion research buildings located at the university's West Campus, and the Quadram Institute located at Norwich Research Park. All sites are located in Norwich.

Atalian Servest was awarded this contract, due to the service provider's proven track record in directly delivering and managing technically demanding facilities management services in similar educational organisations. Services will be underpinned by technology to enhance resilience and drive efficiencies.

Stephen Wells, Director of Estates & Facilities at UEA said: "We were looking for a provider that could deliver a holistic approach to service delivery and a forward-thinking vision to implement improvements and drive efficiencies via the use of technology. A true partnership approach was also important to us. We are pleased Atalian Servest could demonstrate all of these qualities and we look forward to working with them."

Daniel Dickson, CEO Atalian Servest UK & Ireland added: "We are proud to be working with such a prestigious university as it looks to enhance its facilities services. Our innovative approach, use of environment-based, cutting-edge technologies, combined with our heritage in the education sector and the UEA's vision of continuous improvement, makes us the ideal partnership to take the university's FM to



the next level."