

Newton Waterproofing receives Feefo Platinum Trusted Service Award 2022

3 years ago



Newton Waterproofing is incredibly proud to have won the 2022 [Feefo](#) Platinum Trusted Service award.

Since 2014, Feefo has recognised businesses that deliver exceptional experiences, using feedback from real customers.

The Feefo Trusted Service Awards are unique as they are purely based on real customer reviews, providing a realistic reflection of a company's commitment to outstanding customer service.

To receive a Gold Trusted Service award, businesses must have collected a minimum of 50 reviews with a rating of 4.5 to 4.9 between January 2020 and December 2021. As Newton has now achieved this Gold Standard for the last 3 consecutive years, Feefo has awarded us the Platinum Trusted Service Award.

Congratulating Newton Waterproofing, Kim Burgess, Head of Customer Success at Feefo, said:

"The Trusted Service Awards recognise companies who go above and beyond to provide the very best customer service. I am so impressed by how our customers have overcome the challenges of the past two years. A particular congratulations to our Platinum Trusted Service winners. It's an extremely tough challenge. I can't wait to see what our customers achieve in 2022."

Warren Muschialli, Managing Director at Newton Waterproofing commented: "We're thrilled to have won this award as it shows how hard we have all worked this past year to please our customers. We're fully committed to providing the highest quality of service, so it's important that we listen, understand, and respond to all our customer feedback. This award also recognises just how hard our staff have worked in really difficult circumstances these past two years."



Newton Waterproofing is dedicated to continually providing excellent customer service throughout 2022 and beyond.