

Red Engine partner with EFM as Flight Club and Electric Shuffle go global

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Following a competitive pitch process hospitality company Red Engine has selected Expansive FM to be its global CAFM partner.

Red Engine is the company behind the [Flight Club](#) and [Electric Shuffle](#) brands, whose immersive, high-tech takes on traditional pub games have caught the imagination of a new generation of bar-goers.

[Red Engine](#) already operate 11 award winning venues in the UK. Now, they have launched in the US.

As their operations continued to scale, Red Engine wanted a global CAFM platform to oversee contractor management, maintenance KPIs, and budget control across their international real-estate.

Facilities Manager at Red Engine, Louis Atkins takes up the story: “We’re really a technology company wrapped in a hospitality brand”, says Atkins. “We have complex technical assets to maintain as well as the normal maintenance needs of a busy hospitality brand. Add to that the pressure of an international expansion, and we needed digital tools for oversight we could really depend on.”

“When it came to logging FM issues and chasing call outs we were tied to our laptops. We just didn’t have the flexibility and oversight we needed to effectively manage our venues on the go. In addition, our legacy systems couldn’t support our new operations in the US. We needed a single CAFM where we could control and track maintenance activity, globally. We wanted to capture all our data in one place to benchmark and improve our performance.”

Expansive was just the right fit. As EFM founder Josh Greibach explains: “Expansive is a ‘mobile first’ CAFM that gives Red Engine crew on the ground complete control over facilities and maintenance management no matter where they are in the world. Teams can use their mobile to log issues, request quotes, share photos and videos with engineers, and manage contractor visits in real time.”

Atkins continues: “Expansive FM will be the single source of FM truth across our international real-estate. It will give our workers the tools they need to maintain our venues to the highest standard. It will give us the global oversight of KPIs, budgets and spend we need.”

“The service and support is absolutely amazing. Expansive are always at the end of the phone. Everything in the CAFM can be configured and changed, it can be customised in exactly the way we want.”

Image credit: Expansive FM