

## Amey works with social enterprise to enhance its service for military families

3 years ago



Amey, a leading provider of facilities services to UK defence, has joined forces with social enterprise organisation, e50k, to enhance the move-in experience for military families living across the north and central regions.

In June 2021, the Amey Secure Infrastructure team was awarded two new contracts known as the Regional Accommodation Maintenance Services (RAMS). They will replace the National Housing Prime contracts and will include statutory and mandatory checks, repair and maintenance services and the preparation of allocated properties for Service families.

As part of its enhanced service, Amey will provide military housing tenants with bespoke new-home hampers that have been designed with the customer in mind.

The hampers will include locally sourced products and have been designed and produced, with the support of service family members by social enterprise e50k, who work to educate, upskill and employ people from military communities. The Amey mobilisation team joined forces with e50k at Catterick Barracks to pack and post the hampers ready for mobilisation on 1st April.

Thomas Silvey, Operations Director for Amey Secure Infrastructure, commented: "We recognise the impact serving for our country has on military individuals and their families. We will be working hard throughout the duration of this new contract to enhance their lived experience and created better home environments. We want to help build communities that can thrive and will work hand-in-hand with our supply chain and end users to build strong and lasting relationships."

Dr Elizabeth Newman-Earl, founder of social enterprise organisation, e50k, commented: " e50K was

founded, and is run, by military community members to enhance the environments and experiences of families within our communities. As those who work for us understand military families move many, many times over the course of a service personnel's career which can feel disjointing and overwhelming. Amey, through this new initiative have shown a real understanding of the challenges faced on our move-in days and these co-designed hampers are there to provide a little box of support – from turning the key to unpacking the very last MFO.”

Military families will be asked for their feedback on the new product as part of Amey's drive for continuous improvement throughout the contract.

*Image credit: Amey*