

BAM FM secures three-year hard services contract with Made.com

3 years ago



BAM FM has been awarded a three-year Hard Facilities Management contract by leading European online home and lifestyle retailer MADE.com (Made).

Under the terms of the new contract, BAM FM will undertake mechanical and electrical (M&E) and building fabric services at Made's central logistics warehouse at DP World London Gateway Logistics Park in Stanford-le-Hope, Essex.

The services provided by BAM FM will include the management and maintenance of gas, water and air conditioning systems, as well as specialist services such as lift maintenance.

In May 2021, Made more than doubled its onsite capacity at DP World London Gateway with a 350,000sq ft expansion of its existing logistics warehouse, enabling the company to house additional stock and reduce times between customer orders and fulfilment.

Louise Williamson, Managing Director of BAM FM, said: "We are delighted to have been awarded this major new contract with Made. Our role is to ensure that we become an integral part of the company's supporting operations at London Gateway by providing high-quality planned and reactive Hard FM services that are tailored to meet the specific needs of the recently expanded logistics centre and the building's users including both staff and visitors.

"The services provided will be offered as a 24-hour service, 365 days of the year."