

EQUANS extends partnership with Birmingham City Council

3 years ago



EQUANS, the new brand for ENGIE's services led activities, has been appointed by Birmingham City Council to deliver planned and responsive repairs, maintenance and refurbishment works to more than 40,000 council owned properties in the city.

For the last five years, EQUANS has been responsible for maintaining 9,000 homes across the North of the city, and this contract has been extended by a further two years. In addition, EQUANS has now also been awarded the contract for an extra 31,000 homes across Birmingham's East and West quadrants

The new contracts will continue EQUANS's successful partnership with Birmingham Council – Europe's biggest local authority – which has also resulted in thousands of homes across the city being made warmer, safer and more energy efficient.

Colin Macpherson, Divisional CEO for EQUANS UK & Ireland, said: "We are delighted that the council has decided to extend our successful partnership which, thanks to our exceptional team in the region, has delivered first-rate customer service to residents across the city over the last five years.

"We recognise that the council has a big challenge in keeping its housing stock up to an acceptable standard of repair, while ensuring that many more properties across the city are made warmer, safer and more energy efficient, and we stand ready to support them in this."

Cllr Shabrana Hussain, Cabinet Member for Homes and Neighbourhoods at Birmingham City Council, said: "As Britain's largest social landlord, we carry out over a quarter of a million repairs every year, so I welcome this new contract with EQUANS and look forward to a successful partnership.

“Keeping all our housing stock up to an acceptable standard is a big challenge, but it is essential that we provide our tenants with the best service possible, in particular ensuring that all repairs are carried out to be a high standard and on time. So I look forward to working with EQUANS, ensuring that our housing repair service meets the needs of all our tenants, and will be monitoring its effectiveness carefully.”

The new two-year contract is set to go live on the 1st April. Around 300 members of staff will also be TUPE'd across to EQUANS as part of this process.

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