

“A company with a mantra based on long-term working partnerships”

3 years ago



FM Business Daily catches up with the Protest ES team to understand how it supports its clients and the technology it is using through Promptus Ltd

We are a family-owned business with family working values and our company mantra with clients is based on 'long-term working partnerships'. This is testament to the quality of our service and client relationships that we have built and maintained over many years.

Protest ES Ltd operate in the electrical testing compliance services and fire safety landscape. We ensure that businesses and duty holder(s) / person (s) deemed responsible for health and safety meet the various safety and legal requirements expected of them. Established in 2002, over the years we have seen massive changes.

Originally, we delivered just PAT Testing exclusively in Northamptonshire and surrounding locations. Since then, our success, growth and strategic investment has led to us delivering a full spectrum of electrical and fire safety and compliance services, on a nationwide scale. Furthermore, we have secured contracts that lead to us working overseas. This growth has allowed us to offer a full turn-key solution for clients, with planned, preventative maintenance and reactive maintenance service programmes available.

We support clients with service information and paperless digital reports for auditing and insurance purposes. Our experienced and dedicated accounts teams are accessible via phone or email.

ReportSafe is our secure, web-based client portal that contains features such as 24/7 access to documents and has exporting capabilities and search functionalities.

We work tirelessly to maintain a 24/7 service operation, providing versatile functionality, throughout the UK. This allows us to operate at times that best fit the client, in or out of hours.

Advancements over the years have seen us become more conscious of our environmental and social impact. We are proud to have recently partnered with KidsAid, a local Northamptonshire charity who provide therapeutic support for children who have suffered trauma.

We are constantly pushing towards net zero, with our EV fleet, growing EV charging services, and the launch of our Remote Monitoring company, Promptus Ltd.

Promptus Ltd devise innovative Remote Monitoring services, that can be combined to provide a bespoke experience, where users have access to live data, anytime. This allows for better management of buildings and assets. Our devices are currently used by organisations in sectors such as Healthcare, FM, Retail and Industrial.

REMO-TECH™ is our patented technology, born out of extensive R&D from Ramunas and his team. These systems monitor all aspects of site performance, such as legionella, emergency lights and air quality monitoring. REMO-TECH™ devices are strategically installed with no impact on your IT infrastructure. Once installed, the devices constantly stream data.

Promptus offers an end-to-end, Internet of Things compliance monitoring system. It allows for clear planning, displaying a range of data in one location, offering alerts and analytics from facilities in all-in-one Vigilate™ portal.

1. Capturing – REMO-TECH™ systems periodically capture the required information from site.
2. Logging – Captured data transmitted through Vigilate™ cloud to our online portal.
3. Managing – Our secure cloud-based portal is available for users to login from any device.
4. Access – Users can access the portal from anywhere in the world. Relevant personnel can receive the required notification, via phone or email, providing a complete overview and control of site.

Benefits

Cost savings with predictable pay-back in saved labour

‘No Touch’ Management supports infection control

Systems monitored 24/7 with automated compliance alerts and recommendations

Energy savings and improved asset life cycle

Minimised disruption to facility users

Both Protest ES Ltd & Promptus Ltd remain committed to learning, developing and continuing to strive for excellence in every department and service that they provide.

To find out more; <https://www.protestesltd.co.uk/> / <https://www.promptusltd.com/>