

Morgan Sindall Property Services awarded Longhurst Group Contract

3 years ago



Morgan Sindall Property Services (MSPS) has been awarded a new five-year contract with Longhurst Group, to deliver property repairs and void services for their east region, following an extensive tender and procurement process.

The contract, worth over £80m will start from the beginning of July 2022 with the option to extend the contract for an additional five years.

Alan Hayward, Managing Director, Morgan Sindall Property Services said: “We are pleased to be working with Longhurst Group to deliver a first-rate, repairs and maintenance service to their customers.

“We are passionate about customer experience and using data to continuously improve our offering for customers and support the communities they live in.

“We look forward to collaborating with Longhurst Group to provide a service that meets the needs of customers’ expectations as well as having a positive impact in the community through our social value activities.”

Sharon Guest, Executive Director of Housing Services, added: “We’re pleased to have appointed three new contractors to deliver our repairs and voids service from July.

“As an organisation, we recognised that we needed to reshape the way the repairs service is delivered to our customers in the longer term.

“We’ve listened to our customers, taken on board their feedback and put in a significant amount of work

into identifying three new contractors that share our vision and will help us to deliver the level of service that our customers and communities deserve.

“We’ll now work closely with our current contractor to ensure a successful transition to our new providers from July 1.”

Image credit: Morgan Sindall