

## 2021: a trailblazing year for OCS

4 years ago



On May 9, OCS launched its 2021 Annual Review. A year like no other.

The publication brings together just some of the company's stories from around the world showing how it made a difference every day by delivering essential services that its customers and communities rely on.

The values of Care, Safety, Trustworthy and Expert guided everything that OCS does, and led to an award-winning year with both industry and customers recognising its safety and service excellence, sustainability focus and exceptional colleagues.

The facilities management provider celebrated a record number of 4,350 OCS Stars – colleagues that went above and beyond to care and protect each other and deliver for their customers.

Continuing to respond to Covid-19, OCS worked hand in hand with customers to navigate the pandemic, adapting its services to meet changing customer needs. Keeping people safe and protecting frontline services, OCS is proud of its part in Covid-19 vaccination programmes around the world, supporting the mobilisation of field hospitals and vaccinations clinics.

Committed to building a better future, OCS launched its [Group sustainability strategy](#). Focused on advancing social mobility and bringing about positive change in the communities where we work, the company provided new education and training opportunities and helped more [people into work](#) through its apprenticeships and scholarships programmes.

John Hunter, Group CEO, said: "A year like no other, the pandemic continued to dominate all aspects of life. The care, expertise and dedication of our exceptional colleagues around the world, ensured the safe and continuous delivery of our essential services in government, healthcare, education, business, manufacturing, retail & venues, and aviation. Together with our customers, partners, and suppliers we

made a difference and delivered yet another remarkable year in the history of OCS.”