

# ISS wins new contract with The Royal National Orthopaedic Hospital NHS Trust

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The Royal National Orthopaedic Hospital (RNOH) NHS Trust has selected ISS to continue to provide its soft facilities services in a new seven-year contract.

The new contract, that commenced on 1 April 2022, will see ISS deliver all soft services for the hospital, which specialises in neuro-musculoskeletal conditions.

ISS has partnered with The RNOH since 2011, providing services at both the main site in Stanmore, North London, and a Central London Outpatients site. ISS will continue to deliver switchboard, helpdesk, main gate, security, portering, logistics, food services and healthcare cleaning services at the two sites which serve public and private patients.

The two organisations have worked together to create milestone moments, from the opening of the new 100 bed hospital block at the Stanmore site, through to the Covid-19 pandemic response.

The revitalised service combines ISS' experience and knowledge of the hospital with a variety of exciting new innovations including advanced technology to improve user experience, diverse menus and retail catering offers and enhanced social and environmental initiatives.

Donna Brown, Managing Director for ISS Healthcare, said:

*"As one of the largest orthopaedic centres in the world, RNOH is a very special hospital. It is wonderful that our placemakers make such a positive impact to the Trust and local community and I am absolutely delighted that we have been given the opportunity to continue building this fantastic partnership."*