

Appointment of Andrew Wilkinson completes country leadership team for ISS UK & Ireland

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[ISS UK & Ireland \(ISS UK&I\)](#) has announced the appointment of Andrew Wilkinson as Chief Operating Officer (COO) of its Office & Production business unit. Andrew will assume the role on 1 September 2022, following an orderly handover with Kevin Wildman, who has been in role on an interim basis since 1 January 2022.

The Office & Production business unit is primarily responsible for ISS UK&I's private sector clients, including the banking, professional services, technology and production industries and its entire Ireland operation, which is based out of Dublin.

This appointment marks the completion of UK&I CEO Liz Benison's country leadership team (CLT), which is designed to deliver the company's ongoing transformation under its OneISS strategy and drive the UK and Ireland's return to growth.

Andrew Wilkinson

Andrew Wilkinson has a 30 year-strong, proven track record in senior strategic and operating roles, both in facilities management and broader industry. Most recently, he was Divisional Chair (North) of housebuilder Taylor Wimpey. As a member of the Group Management Team, he led the North Division, building homes and communities across the North West, North East and Yorkshire.

Prior to his role at Taylor Wimpey, Andrew spent ten years at Sodexo, including his last role as CEO for Sodexo's Schools and Universities segment in the UK and Ireland, delivering Integrated FM and Food services at over 600 sites across the region. During his time at Sodexo, Andrew also held operational,

strategic, and marketing roles in the Corporate Services segment.

Andrew Wilkinson, incoming COO of Office & Production, ISS UK&I, commented: “Now is a fantastic time to be joining a company that benefits from a long heritage in the industry, but is modernising and repurposing itself to meet the challenges of facilities management in the modern era.

“I look forward to working with my new colleagues in the CLT and across the business to win new clients and grow and develop the genuine, lasting partnerships ISS has with some of the UK’s most successful, and best known, businesses.”

Kevin Wildman

Kevin Wildman will step down from his interim role as COO of Office & Production on 31 August 2022, having acted as custodian of the unit for eight months during the recruitment process for a permanent appointee.

Kevin was hand-picked from retirement by UK&I CEO Liz Benison for the interim role, thanks to his extensive leadership experience in commercial, operational and transformation roles. This includes roles as director of business improvement at supply chain specialists, Wincanton, and a range of leadership roles at Serco (including Managing Director of Serco, Europe).

Kevin Wildman, current COO of Office & Production, ISS UK&I, commented: “While this has always been a temporary role, it has been my privilege to work with such a dynamic and passionate team.

“I have rarely worked for a company with such an inclusive, can-do culture. I know Andrew will benefit from my colleagues’ experience and enthusiasm as he guides them through the company’s ongoing transformation.

“I look forward to following ISS’s continued success under Liz and the CLT’s leadership.”

Leading ISS UK&I’s continued transformation

Andrew completes ISS UK&I’ eight-strong country leadership team at a crucial stage in its transformation. Since ISS Group’s OneISS strategy came into effect on 1 January 2022, the UK and Ireland business has made significant progress. At ISS Group’s Q1 Trading Update on 3 May 2022, it was confirmed that ISS UK&I had reached its turnaround target nine months ahead of plan.

With the permanent leadership team in place, the company is now focused on playing its part in achieving ISS Group’s ambition to become the most respected global leader in integrated facility services and to strengthen its position as the global number one in cleaning.

Liz Benison, Chief Executive Officer, ISS UK&I, commented: “I am delighted to welcome Andrew to the company. We knew this was a crucial role to fill and it has taken some time to get it right. But in Andrew, I know we have a colleague with the skills, experience, and drive to take our Office & Production business unit where it needs to go.

“Of course, this transition will be bittersweet, as we will also be saying goodbye to Kevin Wildman. I am incredibly grateful to Kevin for agreeing to take on this role on an interim basis. Thanks to him, Office & Production was in safe, experienced hands while we conducted a comprehensive search and found

Andrew. Kevin has also made a significant contribution to the wider business and the formation of the CLT.

“I look forward to working with Andrew and Kevin as they handover responsibilities, and with the country leadership team as we pursue our shared ambitions and return to growth.”