

Pinnacle Group Reappointed to Cleaning Contract for 600+ Council Owned Facilities

3 years ago



A much sought-after contract has been secured by [Pinnacle Group](#) to provide specialist cleaning services to [Solihull Community Housing](#) (SCH), which run housing services on behalf of Solihull Council.

The SCH cleaning contract, which is worth almost one million pounds, will once again be held by Pinnacle Group who previously won the contract from 2010 – 2015. As part of this latest agreement, Pinnacle Group is responsible for the responsive and planned cleaning of more than 600 individual facilities including offices, community centres and homes from 1 August 2022.

Neil Fergus, Managing Director, FM at Pinnacle Group said, “We have a strong relationship and previous working history with Solihull Community Housing, and as a result of this we know the sites well and how we can apply our extensive cleaning experience and customer service to best support them. Our fantastic facilities management team will offer a full range of cleaning services, which will involve internal and external cleaning of the buildings, specialist biohazard removal, as well as clearing of fire or flood damage and deep cleans.

“We are delighted to have been successful in this bid and to be working once again with the team at Solihull Community Housing. Since our last tenure we’ve improved the technology we use to support the services we offer. This will ensure that any queries and questions are dealt with even more effectively than before.”

Operating a six-day-a-week service, including bank holidays for all high-rise buildings, Pinnacle Group’s team will become an integrated part of the community and a familiar face to residents.

In total, the new contract covers three service areas: 555 low rise blocks, 37 high rise blocks, three offices,

three community centres and the Extra Care Scheme, which supports people in living independently. Already an extensive contract, there is potential to extend the housing element to incorporate further properties.

Fiona Hughes Chief Executive at Solihull Community Housing said: “The hygiene and safety of all our buildings is imperative. We are thrilled to appoint Pinnacle Group to the SCH cleaning contract to help us achieve this. We look forward to Pinnacle providing a high-quality cleaning service and of course, as always, we welcome any feedback from our customers.”