

Capita secures extension to Barnet Council contract

4 years ago



[Capita plc](#) ('Capita') has announced it has secured an extension to its contract with Barnet Council which will see the business continue to deliver back-office services for the borough's citizens.

The extension is worth £42.7m and with indexation and potential additional work, it could be worth up to £57m. The extended contract begins at the start of September 2023, which is when Capita's current 10-year deal with Barnet Council is scheduled to end.

Under the extension, Capita will continue to provide HR and accounts payable services for a further year to the end of August 2024. It will also continue to deliver IT, customer services and revenue and benefits services for the council for an additional two years and seven months until the end of March 2026. Some services not covered by these extensions will be returned to be run by the council from September 2023.

Capita has a strong long-term partnership with Barnet Council, including providing support to the council and helping it establish new services during the Covid-19 pandemic. The extension will provide stable and continuous delivery of key services.

Additionally, Capita will work with the council to modernise its IT infrastructure, following changes to working patterns to support the on-going transformation of services and drive continuous improvement and innovation.

Al Murray, Capita's CEO for Capita Public Service, said: "The extension of our contract with Barnet Council reflects the strength of our long-term relationship with the council. It also highlights our focus on creating better outcomes through the delivery of essential services for the local community."

“From next September onward, we will support the council by investing in and enhancing its digital capabilities. We will also be providing stable and continuous delivery of services that residents and businesses interact with every day.

“This extension follows on from the successful renewal of our PCSE contract with NHS England earlier in the year. It demonstrates the ability of our Public Service division to retain important clients by successfully delivering for them.”