

Atalian Servest's ONE Project winner to introduce workflow portal

4 years ago



[Atalian Servest](#) has named Frank Greenwood-Feane, Head of Governance & Business Support on its Tesco account, as winner of this year's ONE Project – Atalian Servest's innovation challenge, open to all colleagues across the business as part of its commitment to encourage a culture of innovation, enterprise and entrepreneurialism.

Greenwood-Feane's winning innovation will create an Atalian Servest workflow portal to increase earning potential for frontline operatives, enhance employee retention, realise cost savings for the business and deliver greater efficiency for clients.

Atalian Servest is confident that the new portal will also help address recruitment challenges in the sector.

As the ONE Project winner, Greenwood-Feane will work with the Executive Committee to develop and implement the portal and will receive a £2,500 cash prize in recognition of his dedication and entrepreneurial spirit. He will also benefit from bespoke Learning and Development support and will receive one-to-one mentoring from a member of the executive board for the next 12 months.

Greenwood-Feane started his career in FM as a cleaner. He progressed to supervisor, area manager and regional manager before becoming head of governance and business on Atalian Servest's Tesco account. He joined the Atalian Servest in 2021.

Atalian Servest received a fantastic response to this year's ONE Project competition with more than 100 submissions from colleagues across the business from the frontline to director level. Five shortlisted entrants pitched their ideas to the UK & Ireland executive team.

Frank Greenwood-Feane, this year's winner, said: "I am so proud and delighted that the executive committee have selected my idea to be rolled out across the business. To be chosen from over 100 entrants is a privilege. My idea has the scope to make a difference to the lives of many of our frontline operatives, whilst delivering cost savings to the business and improving our client service delivery."

Daniel Dickson, CEO UK & Ireland, said: "Frank's initiative encompasses our values of entrepreneurial spirit, agility and integrity. The workflow portal will unite our 30,000 strong workforce and bring higher earning potential to our operatives."

"The portal will also address the recruitment challenges facing the sector. This initiative delivers opportunity on a very large scale, and we look forward to working with Frank to roll this out."

The Dragon's Den style competition was initially launched in February 2020 to give all 30,000 UK & Ireland employees the chance of becoming Atalian Servest's next home-grown entrepreneur.

The project, which engages with colleagues at all levels and locations throughout the UK and Ireland, promotes inclusivity, encourages entrepreneurial spirit and inspires colleagues to advance their careers. Entries must align with at least one of the company values: entrepreneurial spirit, agility, integrity, sustainable development and simplicity.