

BigChange doubles down on growth with 80 new customers in the summer of 2022

3 years ago



[BigChange](#), the field-service management software company, signed over 80 new customers and contracts worth more than £6.5m between July and September 2022.

The value of new contracts signed over the summer was more than double the same period of 2021.

New customers include central heating specialists [Warmaway](#), engineering company [Forth](#), and [Envirocare](#), which replaced four different administrative systems with BigChange's job management solution to streamline the organisation of its commercial gardening and grounds maintenance operation.

BigChange also secured its first customer in Canada during the summer, adding to a growing international customer base of more than 200 companies in France, Cyprus and Australia. Fifteen customers extended their existing contracts with BigChange, including a major city council in the North of England, where 1,500 employees use BigChange's award-winning software as part of their day-to-day operations.

BigChange's job management system enables small and medium-sized businesses to digitise paper processes, streamline field-service operations and improve customer service. It is now used by almost 2,000 organisations globally.

Richard Warley, Chief Executive Officer at BigChange, comments: "BigChange is growing fast despite a challenging economic environment because field-service organisations are turning to technology to improve their productivity, customer satisfaction and profit margins. We are investing heavily in new features and functionality to give customers the tools they need to be more efficient and successful."