

Fusion21 Announces Suppliers Appointed to £250M Reactive Repairs and Empty Buildings Framework

October 5, 2022



Following a competitive tender process, we are delighted to announce the suppliers successfully appointed to our national Reactive Repairs and Empty Buildings Framework worth up to £250 million over a four year period.

46 specialist firms, with 61% being SMES, have secured a place on the framework developed to support housing associations and local authorities with a wide range of reactive works and services, covering responsive and out-of-hours reactive emergency repairs, void property repairs, and outsourced call handling on a 24/7 or out-of-hours basis.

Empty property refurbishment, improvement, and security services are also included in the framework, in addition to a lot dedicated to the delivery of housing disrepair and remedial works, subject to legal disrepair claims.

The lotting structure is as follows:

- Lot 1 Reactive repairs and maintenance (worth up to £180 million)
- **Lot 2-** Empty property improvements (worth up to £22.5 million)
- **Lot 3** Empty property security (worth up to £10 million)



Lot 4 Disrepair works (worth up to £36 million)

Lot 5 Contact centre services (worth up to £1.5 million)

Peter Francis, Executive Director of Operations at Fusion21 said: "Our refreshed offer has been designed in response to member and supply chain feedback and now provides all aspects of repairs, maintenance, property refurbishment, and security works in one place.

"Current figures have highlighted housing associations are spending around £5.4 billion a year on repairs and maintenance services and we expect demand in this area to continue to grow.

"Our national Reactive Repairs and Empty Buildings Framework comes at a time when tackling back-log repairs and disrepair works remains a high priority for registered providers, alongside targets to increase customer satisfaction within communities and deliver best practice.

"Fusion21 members accessing this complaint framework will work alongside a rigorously assessed and approved supply chain and will also be supported by our technical procurement experts to deliver social value they can see within communities."

Other framework benefits include measurable efficiency savings, plus flexible call-off options – including direct award and geographical coverage across the UK down to a regional and local level.

Successful suppliers appointed to Fusion21's Reactive Repairs and Empty Buildings Framework:

Axis Europe Plc	M.C.P. Property Services Limited
Bell Decorating Group Limited	M.D. Building Services Limited
Breyer Group Public Limited Company	Maurice Flynn & Sons Ltd
C.L.C. Contractors Limited	Mears Limited
Chas Berger Limited	Milestone Contracting Limited
Chigwell (London) Limited	MNM Property Services Limited
City West Works Limited T/A Liberty Group	Orbis Protect Limited
Combined Facilities Management Ltd	P.K. Murphy Construction Limited
CTS Projects Limited	Penny Lane Builders Limited
Cubic FM Limited	Pilon Limited
Davies Group Limited	Prestige Domestic Property Maintenance Ltd
Diamond Build Plc	Quinn (London) Limited
DLP Services (Northern) Limited	R. Benson Property Maintenance Limited
Dodd Group (Midlands) Limited	SER Contractor Ltd
Equans Regeneration Limited	Sovini Property Services Limited
Fortem Solutions Limited	Sterling Services (Northern) Limited
Foster Property Maintenance Limited	Structec (N.W.) Limited
Guildmore Ltd	T.S.G. Building Services Plc
Hardyman & Co Limited	Unitas Stoke-On-Trent Ltd
Ian Williams Limited	United Living (South) Limited



Jeakins Weir Limited	UPS Building & Maintenance Limited
LCB Construction Limited	VPS (Uk) Limited
M&Y Maintenance & Construction Limited	Wates Property Services Limited