

## IWFM Impact Awards 2022 winners revealed

3 years ago



[IWFM Impact Awards](#) 2022 winners revealed: CEO lauds sector's 'tremendous impacts and extraordinary potential'

Technological innovations dominated on Monday (17 October) as the IWFM Impact Awards 2022 celebrated 17 outstanding winners and three highly commended entries at London's JW Marriott Grosvenor House. The evening also captured the equity, diversity and inclusion (EDI) agenda's rise in prominence in the industry with four winning entries spotlighting outstanding examples of progress in this key area.

In a step towards improving inclusivity, attendees were encouraged to 'dress to impress' rather than adhere to the usual black tie dress code at the workplace and facilities management industry's most prestigious event, hosted by comedian and TV regular Zoe Lyons. Meanwhile, the Awards retained and repositioned its 'Equity, Diversity and Inclusion Initiative' category after it was launched last year as 'Diversity Initiative'.

Chair of Judges Mark Griffiths commented, 'Thank you to our amazing finalists, winners and highly commended entries for demonstrating the full impact that workplace and facilities management has on people's everyday experiences, both in business and society. One of our main focuses this year was how the Awards both reflect and support diversity and inclusion in our fantastic industry. IWFM's EDI focus group, which aims to drive meaningful change in the industry, has been a key support in this and the fact we have four winners recognised for their efforts in improving EDI underlines the importance of keeping this agenda front of mind.'

Across the night, 74 finalists from 140 entrants vied for the 17 awards on offer. In three categories, we also

announced the judges' highly commended entries – a rare achievement reserved for special situations where we simply have too many exceptional finalists within a category to not recognise them, too.

IWFM Chief Executive Linda Hausmanis commented, 'I am grateful to all of our amazing entrants for sharing their successes for consideration during such demanding times. As each submission demonstrated, the workplace and facilities management profession is a business enabler, value creator, change maker, and vital frontline deliverer. It is key critical that we spotlight that with our Awards and ensure business leaders understand not only our profession's tremendous impacts, but also its extraordinary potential to support and deliver positive outcomes as we all take our next steps into a challenging landscape. Congratulations to our finalists and winners tonight; you truly are exemplars of our profession, and I cannot wait to see what 2023's submissions bring.'

The IWFM Impact Awards winners for 2022 were announced on Monday 17 October at JW Marriott Grosvenor House London.

## Workplace Experience: Office/Corporate Environment

Sponsored by: [Accruent](#)

[Creating a world class Workplace Experience, CBRE, Atkins & Faithful and Gould](#)

## Excellence in Customer Experience

Sponsored by: [Thomson FM](#)

[Eric Wright Facilities Management's Variation App](#)

## Change Management

Sponsored by: [Kier Places](#)

[Inspiring Change Through NPS, Mitie](#)

## Positive Climate Action

Sponsored by: [Landsec](#)

[Net-Zero Carbon Accommodation Programme \(NetCAP\), Landmarc Support Services](#)

## Social Value

Sponsored by: [EMCOR UK](#)

[Social Impact Kickstarter Scheme, Pareto FM](#)

Highly commended – EHU Safe Learning Environment – Following a Fire at Asmall Primary School and Nursery, Edge Hill University

## Wellbeing

Sponsored by: [Waste to Wonder](#)

[Putting wellbeing at its heart, 14forty](#)

## Equity, Diversity and Inclusion Initiative

Sponsored by: [Jones FM](#)

[Increasing support for suppliers and promoting diversity, CBRE](#)

## People Development and Talent Retention

Sponsored by: [Hays](#)

[NHS Property Services](#)

## Product or Service Development

Sponsored by: [Rexel](#)

[KAUST Facilities Management Business Intelligence Dashboards \(KFM-BI\)](#)

## Technology

Sponsored by: [Matrix Booking](#)

[Enhancing environmental control and energy reduction management in the heritage sector, The National Library of Scotland](#)

Highly commended – Facade Access Solution for The Scalpel, Integral Cradles and GIND UK

## Collaboration

Sponsored by: [Waste to Wonder](#)

[Enhancing environmental control and energy reduction management in the heritage sector, The National Library of Scotland](#)

## Sector Breakthrough

Sponsored by: [ISS UK](#)

[ED&I Social Impact Initiatives, Pareto FM](#)

## Best SME Led Innovation

Sponsored by: [Polyteck Building Services](#)

[LooLights – Smart Occupancy Systems, WhiffAway Group](#)

## Team of the Year

Sponsored by: [Premier Technical Services Group](#)

[NHS Property Services Facilities Management Team](#)

## Newcomer of the Year

Sponsored by: [BAM FM](#)

[Anthony Atkinson, CBRE](#)

## Outstanding Contribution to Workplace and Facilities Management

Sponsored by: [Waste to Wonder](#)

[Andrew Hulbert, Pareto FM](#)

## Frontline Heroes

Sponsored by: [14forty](#)

[Sodexo Covid-19 testing centres frontline teams](#)

Highly commended – Facilities Service Delivery Team, Lancaster University