

Pareto Partners with Cazoo

3 years ago



Cazoo, the UK's leading online car retailer, which makes buying and selling a car as simple as ordering any other product online, has appointed [Pareto FM](#) to provide hard services across its entire UK estate.

The contract will see Pareto deliver all associated compliance and engineering services across Cazoo's 40+ UK locations which includes supporting of all 22 national Customer Care Centres.

Cazoo's mission is to transform the car buying and selling experience across the UK by providing better selection, value, transparency, convenience and peace of mind. The aim is to make buying or selling a car no different to ordering any other product online, where consumers can simply and seamlessly buy, sell, or finance a car entirely online for delivery or collection in as little as 72 hours. Cazoo was founded in 2018 by serial entrepreneur Alex Chesterman OBE and is a publicly traded company.

Mike Isted MBE CIWFM, Cazoo Head of Estate, commented "Cazoo is a fast paced, world-leading, innovative business and we needed to find a service provider that could match our growth ambitions. In Pareto we found a true partner. We found a company that understood the nuances of our delivery model and was willing to work with us to build a truly unique service provision. Pareto have moved quickly, showing great agility and adaptability, and fundamentally helped us build our preferred model".

Andrew Hulbert, Pareto CEO, added: "We are absolutely privileged to be supporting Cazoo on this journey. They are one of the fastest growing and most exciting companies in the world. It has been a great learning curve for Pareto to grow alongside an organisation such as this and develop along the way. We have built an enviable partnership that transcends all levels of both organisations, and we can't wait to see how the growth continues".

Pareto FM is a service focused, customer centric, facilities management company based in the UK. We operate with an entirely flexible model that allows us to build our service solution around each

organisation we partner with. Our high client engagement model ensures engaged and proactive account management, and our teams are formed of professionals qualified to the highest levels within FM. As one of the top 50 fastest growing companies in the UK, we apply intellect and intuition to our service offering. We embrace technology and innovation at every opportunity, to deliver exceptional service to those who choose to partner with us.

To find out more about how our approach to facilities management is different, go to www.paretofm.com or connect with us on LinkedIn, Twitter, Instagram.

Photo Credit: Cazoo – www.cazoo.co.uk