

ESS Wins Contract with Hertfordshire Constabulary

3 years ago



The Energy, Government and Infrastructure sector of ESS, part of Compass Group UK & Ireland, has won the Hertfordshire Constabulary catering and hospitality services contract. Flexibility and a commitment to promoting customer wellbeing are important elements of the offer.

The five-year contract will see ESS delivering catering and hospitality services for officers and staff at the force's headquarters in Welwyn Garden City. The restaurant serving breakfast and lunch will be complemented by a micro-market offering hot and cold grab and go food and refreshments 24/7. The company will also provide planned and emergency operational feeding across the county.

ESS was selected for a long-term partnership with the Constabulary following a six-month interim contract delivered at very short notice. The service was agreed and mobilised in just two weeks.

The company was able to demonstrate the flexibility to work around an extensive build programme which will see the catering service move out of the main premises and into temporary facilities for two years mid-contract.

ESS' commitment to promoting customer wellbeing was also key, encompassing balanced meal options, dishes signposted by its registered nutritionists and a variety of plant-forward options, as well as information and resources to support healthy choices.

The contract will be delivered by ESS Government Services, which supports high-profile sites across police, secure environments, local and central government with clients including the Ministry of Defence, Department of Work & Pensions, Department of Health and Welsh Government. The win builds on the company's existing police business which includes City of London Police, Thames Valley Police, Kent Police,



the Metropolitan Police Training Centre and the newly awarded Metropolitan Police contract.

Ronnie Kelman, Managing Director – ESS Energy, Government & Infrastructure, commented: "We're excited to be extending our interim contract with Hertfordshire Constabulary to a five-year term. The Constabulary is undergoing an ambitious build programme during the period and we're looking forward to supporting during this time. As well as a varied food offer through our restaurant and micro-market, customers will benefit from our wellness programme which incorporates menus and educational resources to support healthier choices."