

PTSG delivers lesson in efficiency at primary school

3 years ago



Premier Technical Services Group Ltd (PTSG) has delivered specialist electrical services to a primary school in the North-East of England.

Hall Primary School is located in Peterlee, County Durham. This medium-sized community primary school has approximately 350 pupils for children aged 4-11, arranged in 12 classes. Ofsted described it as a caring and supportive school, providing a calm and positive environment for its pupils, who are happy and enthusiastic.

Engineers from [PTSG Electrical Services Ltd](#) have completed a test and inspection of the lightning protection system in place at the school. This is required on an annual basis to determine whether it continues to be operationally efficient. If the system requires any repairs, PTSG's engineers are fully trained to do the work required to ensure it meets BS EN 62305.

PTSG issued the service sheets to the client as soon as the project was complete via Clarity, the Group's unique proprietary software. The client praised PTSG's team for its administrative speed and efficiency.

Clarity has transformed the way PTSG's specialists work. It has completely removed paperwork, enabling engineers and office staff to work far more efficiently with a mobile and a cloud-based system that inform each other – and the client – of the progress of each job.

Clients now automatically receive order confirmations, email booking requests and attendance notifications, plus worksheet(s) and provisional certificates on the same day, along with their invoices.