

The Supreme Court renews security contract with Carlisle Support Services

3 years ago



Following a well-established relationship that started just over 12 years ago, <u>The Supreme Court</u> renews its contract with <u>Carlisle Support Services</u> by three years with an option to extend by an additional two.

Carlisle supports the final court of appeal in the United Kingdom with varied security services ranging from search to CCTV monitoring and customer service. The support service provider also acts as a security adviser to the 12 Justices that make up the current Supreme Court.

By combining its security and events knowledge and experience, Carlisle Support Services has helped The Supreme Court manage several high-profile trials throughout their 12-year relationship.

Chief Operating Officer at Carlisle Support Services, Adrian White said: "The Supreme Court requires a mix of excellence in security management, good customer service and an understanding of its culture and heritage and we are excited about the next phase of our growth with them.

"We are pleased to have continually found ways to improve our service and keep it aligned to their strategic plans. Our relationship with The Supreme Court is built on trust, honesty and mutual understanding which has been the foundation of our long-term partnership.

"The contract extension validates standards of service we were able to deliver, and I am grateful to say how blessed we are with an incredibly loyal and hardworking workforce, which has one of the best staff retention rates in our business."

The Supreme Court's Director of Corporate Services and Change, Sam Clark added: "Carlisle Support Services provided a very strong bid, and I am pleased we have been able to award them the contract. At



the Supreme Court security is paramount – for everyone who works here and for anyone who comes into the Court, whether that be for a hearing, as part of a tour or just to have a walk around and visit the cafe. All the officers at the Court and those who work for Carlisle are a vital part of ensuring that everyone feels safe, and we look forward to continuing to work with you."