

Arcus FM announces new partnership with Travis Perkins plc

2 years ago



[Arcus FM](#) and Travis Perkins plc have signed a new partnership for facilities management services across the Group's estate.

Travis Perkins plc is the UK's largest distributor of building materials, with over 20,000 employees across more than 1,400 branches and sites. The Group has entrusted Arcus FM with the coordination of its FM provision across its base of sub-contractors.

The new contract will operate across the Group's full portfolio of businesses, from the Travis Perkins builder's merchant, to Toolstation, BSS, Keyline and CCF. Arcus FM will provide 24/7 Helpdesk services from a customer-focused team; as well as a CAFM system integration in partnership with Verisae – supporting Travis Perkins plc on a journey to embed the system across their business and provide their full estate with greater control and visibility of work orders.

As a complementary service, Arcus will also deliver compliance management, auditing and reporting services. In summary, this will provide a single point of contact for all facilities management requests – and give the business full assurance of statutory compliance.

Chief Commercial Officer at Arcus FM, Theresa Bell, said of the announcement, "This is another fantastic step forward for our business – securing a contract of huge potential with another market-leading business, and is testament to the exceptional service and expertise that our helpdesk and support services provide our customers. Travis Perkins plc is a great fit for us – looking to innovate and drive forward excellence right across their estate – and we look forward to delivering that with them over the coming months and years."

Nick Pinney, Group Property Director for Travis Perkins plc, said, "In Arcus we have found a partner whose values are very closely aligned to our own. As a leading partner to construction, we are committed to

modernise and work with key partners like Arcus to improve efficiencies and work in partnership to ensure safety, compliance and reap the benefits of great facilities management.”