

## Pagabo announces complete facilities management offering

2 years ago



[Pagabo](#) has issued a prior information notice (PIN) for its latest framework to support the public sector with procuring facilities management support.

With an anticipated full-term value of £180m, the Total Facilities Management Framework will enable public sector organisations to compliantly appoint suppliers to manage planned and reactive requirements for their estate. Those organisations appointed to the framework will be responsible for managing hard, soft or total (combined) facilities management services for clients.

Hard facilities management will cover the provision of all works in relation to the maintenance and upkeep – both planned and reactive – of a building or wider estate, and will include aspects such as decorating, boiler maintenance, general planned and reactive repairs.

Meanwhile, soft facilities management will cover the provision of services in relation to the upkeep and security of a building or wider estate, covering aspects including cleaning, catering, hygiene, pest control, horticulture, and security.

Jason Stapley, Chief Procurement Officer at Pagabo, said: “Our new framework agreement is set to deliver a rounded approach to facilities management – including procurement and supply chain management, planned and responsive facility management, all-year-round incident and call handling, and property and asset management.

“The suppliers available will be specialists and creating the most competitive tender process – which stands to benefit the public sector in its specific requirements. The services offered can also be uniquely tailored, including the scope of services delivered and the procurement route.”

Once live in June 2023, the framework will run for four years until June 2027 and will compliantly connect public sector organisations with pre-approved facilities management businesses of all sizes across the UK.

The framework suppliers will provide framework users with access to a helpdesk where staff will log reactive breakdown calls so that the supplier can assess priority and allocate resources needed to ensure fast and competent recovery from sudden failures, breakdowns, or disruption.

There are three framework lots available:

- Total Soft Facilities Management
- Total Hard Facilities Management
- Total Facilities Management

Each lot will be split into 24 geographical areas, comprising five national and 19 regional areas. There will be a maximum of five suppliers appointed per area, with the regional focus supporting our commitment to SME inclusion across our frameworks

[Red Kite Learning Trust](#) will be the contracting authority for the new agreement, which takes on the same role for several of our other frameworks.

Pagabo works with more than 480 public sector bodies throughout the UK and has successfully helped our clients procure more than £3.6 billion of works, goods and services through its [suite of frameworks](#). This work has also generated more than £5.5 billion in [social value](#) for local communities.

A pre-market webinar will be hosted on 9th March at 10am, interested parties can sign up here:

[Register today](#)