

PTSG's electrical compliance portal brings customer praise

2 years ago



[Premier Technical Services Group Ltd \(PTSG\)](#) has completed an electrical services project for a major producer of British building materials, which praised the Group's innovative reporting tool.

TraQit is the industry's only real 'interactive' electrical compliance portal, developed by Guardian Electrical Compliance Ltd – part of [PTSG Electrical Services Ltd](#). It is the company's standard medium of reporting that ensures – at all times – that records and schematic drawings are current, accurate and consolidated with a version history of change.

In this project, the client described PTSG's support in fixed wire testing as outstanding, using TraQit to enable the downloading and accessing of site reports, with clear guidance on how to view the reports and what they should look out for as a business. Furthermore, PTSG's service was described as exceptionally professional, resolving all queries quickly and efficiently.

One of PTSG's benchmarks of success is a high standard of customer service, which is why positive feedback is always so gratefully received. PTSG has maintained a contract renewal rate at or above 88% for well over 10 years, which speaks for the satisfaction amongst its client in all five business divisions.