Aramark Launches First AI Powered Quick Eats Store in Scotland

2 years ago

Aramark has launched the first Artificial Intelligence (AI) powered *Quick Eats* store in Scotland. The landmark AI powered store has been launched at Aegon's offices in Edinburgh to serve its 1,300 staff members.

Quick Eats is an ambient Intelligence driven, no-wait, checkout-free retail store offering easy access to a variety of foods, beverages, and essentials at all hours of the working day. Customers are enabled to shop at their own pace without disruption. By using Aramark's WorkXgo App, customers simply walk in and walk out without having to wait in lines or go through a cashier and go on with their day.

The store features overhead cameras and intelligent shelf sensors, which combine detection, visual cognition, and secure payment integration, always safeguarding privacy. This innovative technology and retail offering eliminates waiting times at checkouts and offers a quick, seamless and convenient alternative to the traditional shopping experience.

The flagship *Quick Eats* store forms part of ['Aramark Connected'](link) which applies technology enabled innovation that provides frictionless experiences for consumers, whenever and wherever they are. Aramark is continuously investing in new technologies and offering seamless interactions to eliminate friction wherever possible. This investment puts service at the core of everything Aramark does, securing an exceptional experience for clients and customers.

Globally, this is the third Aramark *Quick Eats* store deploying the technology, with the first two having opened in Germany and Chile.

"The launch of *Quick Eats* in Scotland marks an important milestone on our journey to become the most

innovative leader in the hospitality industry. By deploying the most cutting-edge and sophisticated technology in the market, we aim to make the customer journey as seamless and efficient as possible," said Helen Milligan-Smith, Managing Director at Aramark UK.