

'Close cultural alignment' brings Catapult contract

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[Q3 Services](#), a boutique FM company with offices in the UK and the Channel Islands, has secured a three-year, first-generation, multi-site, FM contract with Satellite Applications Catapult, one of a network of nine Catapult technology and innovation centres established by Innovate UK to deliver impact across the UK economy.

The multi-service, integrated FM contract mobilised in April, across all Satellite Applications Catapult locations in the UK and will be coordinated through a centralised helpdesk and Facilio CAFM software technology.

Satellite Applications Catapult head of estates and FM Donna Johnston said, "Our decision to appoint Q3 Services followed a robust market exercise. We are delighted that Q3 have a close cultural alignment and a desire to embrace a partnership approach to service delivery which matches our own aspirations. Their ability to deploy technology and innovation as an integral part of their service will improve our service delivery internally and externally enormously."

IFM managing director Mark Hazelwood said, "It's exciting to be working with Satellite Applications Catapult, operating as it does at the cutting edge of the space industry. Q3 continues to break new ground with its Integrated FM model, by listening and understanding our client needs and creating a bespoke solution they know will work for them."