

## Mitie bolsters its risk management credentials with new industry certification

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<u>Mitie</u>, a leading security provider, is continuing to bolster its risk management and business continuity credentials through the attainment of the ISO 22301 certification. ISO 22301 is the international standard for Business Continuity Management Systems (BCMS), which represents the highest level of commitment to business resilience and disaster preparedness.

The certification demonstrates that Mitie's risk management function has the appropriate level of expertise in business resilience that meets international standards and recognises its ability to help maintain the critical operations of its customers and partners in the event of a major disruption to business operations.

During the process Mitie underwent rigorous assessments using a blended approach (remote and site based) where 20 different business areas, customer sites and operational locations, including its Technical Service Operations Centre (TSOC), Intelligence Hub, and Group Operations, were audited. Over 1,000 pieces of information were assessed across the company, of which several areas of best practice were highlighted, leading to the company attaining the ISO 22301 certification.

The certification complements Mitie's security risk analysis and intelligence capabilities, which combine its industry leading technology and exceptional people. This was bolstered by the recent acquisition of Linx International Group, a risk management consulting business which provides a range of specialist security, risk management and investigative services. This includes security risk assessments, security design, fraud and commercial malpractice investigations, contingency planning, and crisis management.

Jason Towse, Managing Director, Business Services, Mitie, said: "As one of the UK's leading providers of



risk and security services, this industry certification recognises our commitment to risk management expertise. This certification will ensure that we're well placed to support our customers and partners in achieving greater levels of resilience and disaster preparedness."