

## Retirement village residents receive room service courtesy of Caterplus

2 years ago



Residents at Hughenden Gardens Retirement Village have been provided with access to a digital app, via in-apartment tablets, so that they can pre-order food to their apartments at mealtimes. It's all thanks to <a href="Caterplus">Caterplus</a>, one of the UK's leading caterers specialising in the care and retirement living sector.

The Breaz app has been installed on residents' in-apartment tablets to enable an easy-to-use pre-ordering system for meal delivery service to apartments and the residents have been given a training session to show them how to use the app. The process is very simple and enables residents to click on the Breaz app on their tablets and to browse the menu and then pre-order food for delivery to their apartment or for collection in the restaurant.

Laura Tighe, Managing Director for Caterplus, said: "The feedback has been so positive and residents have been surprised at how easy the process is. The service provides flexibility for residents who enjoy the option of a food delivery service if they choose not to eat out or cook for themselves or if they want to entertain visitors. Due to the initial success of the app for lunchtime requests, we are extending this service to other times in the day."

Colin Cole, Location Manager for Hughenden Gardens Village, said: "We are delighted with this new system which enhances the choice of services that we provide for our residents. It is simple to use and residents have been excited to have this additional option to pre-order meals for themselves and their visiting family and friends."

Caterplus is part of Elior UK who developed its Breaz digital app to enable customers, across all sectors where it provides catering services, to pre-order food for delivery or collection resulting in a more efficient



and flexible service and reducing time spent in queues.

Hughenden Gardens is a retirement village for over 55s situated in High Wycombe in Buckinghamshire.