

Portico unveils raft of new employee benefits

2 years ago



Guest services specialist [Portico](#) has unveiled the first phase of its enhanced employee benefits scheme, designed to reward success and place the wellbeing and satisfaction of team members at the heart of its business.

The award-winning provider of high quality, bespoke guest services will roll out the improved benefits in two phases. In the first phase, all of Portico's 1,000 team members will receive access to enhanced health and wellbeing services, including annual health checks and digital GP services.

Nutritional and mental health consultations will be available if required, as well as access to the cycle to work scheme and gym membership discounts. The company is also encouraging team members to take up the paid charity day, to help them support causes close to their hearts.

Recognition and reward is a huge part of life at Portico, and these have been further enhanced with benefits such as peer to peer recognition, thank you vouchers from line managers to reward team members for going the extra mile in their daily work, and a generous rewards scheme for recommending new team members to the Portico family.

This is alongside a huge variety of free opportunities for learning and development, with employees given the choice to book onto available training courses whether relevant to their role or simply as an avenue for new learning.

Dana Singer, Head of People at Portico, said: "We pride ourselves on thinking creatively and innovatively when it comes to attracting top talent. Once we recruit 'Portico People' who embrace and flourish in our values and culture, it is our priority to keep them happy. Great people are the foundation stone of our

business, and it's vital that we recognise and reward the incredible value that every team member brings.

Dana continues: "Our enhanced benefits package reflects what team members asked for and spans the key areas that we believe contribute to creating a great place to work where everyone loves their job. It is our aim to ensure that hard work and commitment are never overlooked."

Team members can also access vouchers to save money on the go and discounted reloadable cards which can be topped up online or by phone via Portico's internal communications app, Heartbeat. The Heartbeat app is a forum for communication, news, events, and wellbeing, as well as a space for group chats and reward and recognition.

Portico works with some of the world's leading organisations, including major banks, top accountancy firms, lawyers, media organisations, retailers, global insurers, and commercial and residential property owners. Established in 2005, there are now over a thousand Portico people creating personal, memorable and distinctly human customer experiences across nearly 220 client locations.

The second phase of the benefits package rollout is due to take place next year.

For more information, please visit: <https://portico.co.uk/>.