

Vertas Group confirmed as finalists in three categories at UK Customer Experience Awards 2023

3 years ago



Vertas is pleased to announce that its customer-first approach has been recognised at this year's UK Customer Experience Awards 2023.

The categories it has reached the final are Best Customer-Centric Culture and Best CX for Vulnerable Customers. Julia Dolan, Head of Client Relationships, has also reached the final in the Woman CX Professional of the Year category.

The awards celebrate just some of the inspiring efforts of the United Kingdoms' customer experience professionals and offer a unique opportunity to gain industry recognition for their hard work and noteworthy results.

The finals will take place online on 5th October before the ceremony on 11th October 2023 at the CX Trend Talks conference at the Drum during the day, followed by a glamorous Awards Ceremony at Wembley Stadium in the evening.

Julia Dolan said: "Putting our customers first is at the heart of everything we do across the entire Vertas Group. It's fantastic to see that the dedication of our Vertas family has been recognised by the UK Customer Experience Awards. We are incredibly excited to be shortlisted in three categories and look forward to October and meeting other customer-first-centric businesses for a lovely evening."