

VINCI Facilities wins three-year hard FM contract with Transport for Wales

3 years ago



VINCI Facilities has been awarded a three-year facilities management contract with Transport for Wales, managing over 240 stations, offices and depots across the country.

From April this year VINCI Facilities has been looking after hard services and managing the Transport for Wales estate of 248 stations, two corporate offices and two depots across all of Wales.

The contract has a large scope of works including planned preventative maintenance, platform and car park maintenance and managing the helpdesk. Transport for Wales was looking for a facilities management partner to provide a leading FM service delivery, to a diverse estate across Wales and the border regions. Their stations are the gateway to the rail network and invariably the heartbeat of the local communities in which they serve.

VINCI Facilities was awarded the contract based on their strong reputation in Wales with existing contracts with Cadw and the Welsh Government amongst others, and this contract further strengthens VINCI Facilities significant presence within Wales. The target, to ensure all call centre operators are either based in Wales or that they speak Welsh is a clear ambition that enhances the social value standards that VINCI Facilities is recognised for.

Paul Cottam said: "As well as building on the strong relationships we have in the Welsh public sector, this new contract reflects our experience in the rail sector with Transport for London and East Midlands Railway. TfW and the Welsh Government are committed to delivering social value and leaving a legacy for future generations and we are well aware of the goals set out in the Future Generations Act. The TfW work is a chance to further demonstrate our expertise in hard FM and our team's commitment to making a

difference to the community we serve.”

Adrian Carrington, Head of Station Infrastructure at Transport for Wales said: “We are looking forward to building our relationship with VINCI Facilities and working together to improve our station facilities for all of our customers and stakeholders.”

Photo Credit: Transport for Wales