

Heron Foods hires Sewell to keep shops open

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Heron Foods has contracted [Sewell Facilities Management](#), the Hull-headquartered provider of FM services, to keep its stores open for business. Sewell FM will provide reactive maintenance for the retailer's stores across Yorkshire and Lincolnshire.

The FM company will be on hand to respond to requests for maintenance assistance for 86 of Heron Food's 323 stores, covering stores within the counties of Yorkshire and Lincolnshire.

As well as reacting to urgent issues, such as problems with doors, plumbing and lights, the company will also be completing small maintenance projects, including retiling and small shop repairs.

A quick response time is essential for the retail sector, as even minor problems mean that a shop can't open to customers, meaning lost revenue.

Anthony Coulam, Senior Facilities Manager at Heron Foods said:

"From the team who manage the calls, to the teams delivering the reactive repairs, everyone at Sewell FM understands our needs and delivers the service with professionalism, courtesy and pride. Working with Sewell Group for our reactive maintenance is easy."