

## In The News | 11th August 2023 | Latest Facilities Management News

2 years ago



Welcome to InTheNews – covering all the FM news you may have missed over the week:

[Pareto](#) continues in its quest to harness the latest technologies and drive innovation with its new ai:10 white paper series.

The series harnesses the power of artificial intelligence and condenses complex subjects in to sub-10-minute reads. Designed to help give the busy facilities professional the overview of key issues facing our sector.

Each white paper has been themed around facilities management and encompasses a variety of topics from agile working to creating company culture.

You can find the report on the Pareto website.

---

Kingdom Academy has been awarded the prestigious Matrix Standard for a further three years, cementing it as one of the UK's leading private training providers.

Assessors examined the advice, information and guidance offered by staff across two days and they concluded Academy was providing the “best possible support” to their students.

Jo Fisher, Director of Service for Kingdom Academy, hailed the result and said customers were receiving “hugely important and positive” information, advice and guidance that supported the excellent training

provided by Kingdom Academy.

Roger Chapman, Head of the Matrix Service for The Growth Company, says: "This is a fantastic achievement for Kingdom Academy and I would like to congratulate the team on their success.

"We believe that at the heart of high-quality advice and support services are strong leadership, excellent service and a focus on continuous improvement, all underpinned by effective use of the resources available."

---

Heron Foods has contracted [Sewell Facilities Management](#), the Hull-headquartered provider of FM services, to keep its stores open for business. Sewell FM will provide reactive maintenance for the retailer's stores across Yorkshire and Lincolnshire.

The FM company will be on hand to respond to requests for maintenance assistance for 86 of Heron Food's 323 stores, covering stores within the counties of Yorkshire and Lincolnshire.

As well as reacting to urgent issues, such as problems with doors, plumbing and lights, the company will also be completing small maintenance projects, including retiling and small shop repairs.

Anthony Coulam, Senior Facilities Manager at Heron Foods said:

"From the team who manage the calls, to the teams delivering the reactive repairs, everyone at Sewell FM understands our needs and delivers the service with professionalism, courtesy and pride. Working with Sewell Group for our reactive maintenance is easy."

---

You can find out more on [news.fmbusinessdaily.com](https://news.fmbusinessdaily.com)