

One Retail offers launching at Luton and Dunstable University Hospital

3 years ago



One Retail, [Compass Group UK & Ireland](#)'s retail sector, is working with Luton and Dunstable University Hospital to create a retail offer to serve staff, visitors and patients.

The offer will focus on innovation, choice and quality, as part of the hospital's site developments which include a brand new main entrance as well as an upgrade and expansion of the Emergency Department.

Luton and Dunstable University Hospital is an acute hospital in Luton, Bedfordshire, run by Bedfordshire Hospitals NHS Foundation Trust. It provides medical and surgical services for over 350,000 people in southern Bedfordshire, the north of Hertfordshire and parts of Buckinghamshire. Luton and Dunstable University Hospital has four main buildings.

The ten-year partnership kicks off on 14th August. The main entrance will house a Costa and 'The Market' – a new store concept from One Retail, with the surgical block opening One Retail's own branded 'Coffee House' – offering quality and choice across the brands.

To facilitate convenience and speed of service for customers, the One Retail team will be utilising technology including its Time2Eat app, self-service tills and self-ordering kiosks.

Andrew Jones, One Retail, Managing Director commented: "This is a great example of a partnership that will see the immediate impact of an enhanced retail offer. We are pleased to be investing and introducing a combination of in house and high street names to the hospital, which will provide choice and quality in very busy environment."

Cathy Jones, Deputy Chief Executive at Bedfordshire Hospitals NHS Foundation Trust commented: "We are

extremely pleased to be working with One Retail to provide new food, drink and retail outlets to our staff, visitors and patients. Having a variety of high-quality options available will really make a difference to those attending our Luton and Dunstable Hospital site."

The retail offer will see six people transferring to One Retail and around 20 new people employed – they will be paid the Real Living Wage.