

Disruptor of the Year award presented

2 years ago



Guest services provider [On Verve](#) has won the [Best Business Award](#) for Disruptor of the Year for a Product or Service.

The awards initiative aims to highlight and showcase excellence across the public and private sectors, with entrants including large PLCs, public sector organisations and SMEs.

On Verve's DayMaker service claimed the win for its unique approach to delivering excellent guest services for corporate clients while fostering creativity and individuality in a traditionally rigid service line. Other areas such as the business's training methods, uniform policy, and advising clients on how to make their office a destination were key reasons for the win.

Director Bianca Angelico said: "When On Verve was created just two years ago, I had a vision of how I wanted to build something different for the guest services industry. The DayMaker concept was born by going back to the simple requirement of what we want to achieve for our clients; we want to make their day, and that means going above and beyond becomes the norm. On Verve teams embrace our clients' brands and identities and embody their culture at every customer touch point, and that is how we set ourselves apart."

A representative of the Best Business Awards said: "Well done to On Verve for shaking up corporate offices with its DayMaker concept and making them more appealing to staff, encouraging more people to return to the office. DayMakers aim to go above and beyond expectations in facilities management and guest services and provide excellent support for staff. On Verve organises everything from office refurbishments to training and staff events. After only two years in business, On Verve can boast a staff of 80 and a portfolio of 15 clients, resulting in excellent revenue."