

Mitie secures new five-year contract with the Government Property Agency

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[Mitie](#) has secured a new five-year contract with the Government Property Agency (GPA), to provide a range of facilities management services, following a competitive tender process via the Crown Commercial Services Facilities Management Marketplace framework. The contract will come into service on 1 November 2023 and will run for an initial period of five years with renewal options up to two years.

The contract covers 19 sites across the GPA's Central Region, including its flagship Birmingham Hub. Mitie will provide a range of facilities management services, including cleaning, grounds maintenance, waste management and reception services. The contract builds on Mitie's seven years of experience delivering facilities management services for the GPA.

The new contract is part of the GPA's ongoing Workplace Services Transformation Programme (WSTP), which exists to evolve how the Government's office estate is managed and operated. The programme is transforming workplace services to ensure they are optimised for resilience and business continuity, while reducing any operational downtime. By working in partnership with GPA, the Mitie team will help deliver more efficient, sustainable and smarter buildings across the government estate.

As part of its technology-led approach to facilities management, where possible Mitie will trial the latest innovations across the contract. This can include the use of robotics or demand-led cleaning services based on data generated by specialist sensors.

With key focus areas of the WSTP including supporting SMEs and driving towards zero carbon buildings, Mitie will also deliver initiatives to contribute to the GPA's social value commitments. This includes community 'spring clean' litter picking events and supporting local career fairs, as well as investing in the

next generation of talent and up-skilling current employees through apprenticeships. It will also bring its industry leading decarbonisation expertise and significant experience working alongside government partners to drive down carbon emissions across the government estate.

Brian Talbot, Managing Director, Central Government & Defence, Mitie, said:

“Having already worked in close partnership with GPA for seven years, we’re delighted to be continuing this collaboration by securing this new contract. In bringing our technology-led approach to facilities transformation, delivered by our exceptional colleagues, we’re excited to help GPA deliver its Workplace Services Transformation Programme and create fantastic workspaces.”

Dominic Brankin, Workplace Services Director, GPA said: “The GPA plays a key role in the Government’s transformation agenda. We are working with all government departments to help them deliver their business needs, supported by best-in-class delivery partners to ensure we deliver a transformed, shared, sustainable and value-for-money government estate. We want to use space well and provide a workplace experience which supports civil servants to work productively in every nation and region of the UK. We are delighted to award this new contract as we continue our service transformation to meet the needs of our clients and customers.”