

JLL appoints Matt Blackmore-Squires as Head of Occupier within its Property and Asset Management (PAM) business

3 years ago



JLL has announced the appointment of Matt Blackmore-Squires as Head of Occupier within its PAM business. Matt will deliver PAM clients with the best end-to-end experience, work closely with Bewonder*, JLL's Customer Experience agency to take on opportunities and actionable insights from feedback along their journeys to ultimately improve their customer experience.

With close to 20 years of experience in the commercial real estate industry, Matt brings a wealth of knowledge and expertise to his new role. He started his career in operational finance at GE Real Estate, and since has supported many top tier commercial property and built environment organisations as a management consultant. Over the past eight years he has focused on enhancing client experience in the industry. He most recently moved from Arcadis as Global Client Experience Manager.

This appointment signifies JLL's ongoing commitment to providing excellent service and further enhancing customer experiences within the property and asset management sector.

Matt Blackmore-Squires, JLL's Head of Occupier, PAM said, "I am thrilled to join JLL and contribute to the innovative work they are doing at Bewonder*. "I strongly believe in the power of a customer first mindset, teamwork and collaboration to bring forth exceptional experiences and benefits for everyone involved. I look forward to working with the PAM team and Bewonder* to continuously improve how we work with our clients and customers."

Kaye Walker, Head of Bewonder* added, "Matt's extensive expertise and client-centric approach will



without a doubt help us improve delivery, efficiency and collaboration with our PAM clients, fostering a relationship of partnership and growth.”