

Nominate Your Customer Service Heroes!

2 years ago



Customer service is at the heart of everything we do at Rendall & Rittner. We therefore believe that going above and beyond to deliver outstanding customer service is something that should be recognised and celebrated. To kick start [National Customer Service Week](#), nominations for our Service Champion Awards are now open, providing an opportunity to highlight the achievements of our on-site and Head Office team members.

The Service Champion Awards provide an opportunity for [our people](#), clients and residents to nominate those at [Rendall & Rittner](#) that they feel have demonstrated exceptional customer service throughout the year. This is a fantastic opportunity to have your say and let us know which members of the Rendall & Rittner team are your customer service heroes.

[Last year](#), Rizwan Mohammed (Building Manager at Adelaide Wharf in Shoreditch) was selected as one of our resident-nominated on-site winners. Rizwan commented: “The recognition means a lot to me, particularly as I was nominated by the residents of my development. Having won this award in 2021, it shows the consistency of my service and how it is having a lasting impression on those around me. I believe delivering good customer service is especially important for on-site staff as we are regularly interacting with clients, residents and contractors face-to-face, and therefore representing the Rendall & Rittner brand daily. Company processes and training have made it easy for me to perform my duties and provide good customer service.”

Winners will be announced in December. Keep an eye out for more information on how to submit your nominations via our online residents’ portal.