

Prime residence services extended with Bold & Reeves deal

3 years ago



Property maintenance specialist [DMA Group](#) has been appointed by [Bold & Reeves](#) to maintain the building engineering services at Knights House, a development of three super prime apartments in the Royal Borough of Kensington & Chelsea, London.

The client is one of the most exclusive property managers in London, according to the press release.

The company has previously provided maintenance support and major refurbishments for Bold & Reeves properties in the prestigious Grosvenor Square.

Its service management platform is claimed to enable live data and performance reporting to complement Bold & Reeves' own system and allow customers to book routine maintenance jobs 24/7 from any handheld device or computer.

It also claims to provide real-time visibility and reporting across facilities and maintenance services, giving owners transparency while ensuring statutory compliance. This saves building owners, occupiers and managers time and money whilst providing the same real-time transparency that ensures one version of the truth.

Bold & Reeves has almost 1m sq ft of London's luxury properties under its management. Dealing with the unique clientele of ultra-high net worth people, it recognises the time-poor and cost-conscious decisions, open to exploitation from supplier networks. The aim is to use its network of experienced property managers to help to mitigate risks, by working with a curated partner network.

Managing director Steve McGregor said: "Bold & Reeves is an ideal customer. Having supported the

company on previous projects, we're extremely energised to bring our 220-years of skills and experience and new technologies to its prestigious portfolio once again. Our unique digital service management platform BiO® has already helped transform service levels for property owners and Bold & Reeves, who now benefit from live building intelligence online, so everyone knows what's going on in real time every moment of every day."

Block manager Demi Matthews said: "Working with DMA Group unlocks new ways for Bold & Reeves to continue delivering the highest level of service to our luxury properties and their residents. Integrating their technologies and experience helps further position Bold & Reeves at the forefront of what we do."