

Sodexo's stars reap the awards this autumn

3 years ago



[Sodexo](#) is celebrating a host of wins at a number of leading industry awards this month. At the Foodservice Cateys Sodexo's Schools and Government division led the way taking the Best Use of Technology and the Extra Mile titles and, last night, Sodexo's Universities team at Northumbria University received Excellence in Customer Experience (non-office/corporate environment) at the IWFM awards.

Demonstrating its market-leading approach Sodexo's Schools division took home the Best Use of Technology award for [School Food United](#). This pre-order and payment platform offers convenient meal ordering and payment service for families, helping ensure their children get to enjoy a tasty, well-balanced lunch every single day. Since introducing the platform Sodexo has seen a 20% increase in school meals at the 220 schools using it with 2.8 million meals ordered.

The Extra Mile Award was presented to Sodexo's Government division for its work providing food services round the clock for the thousands of military and government personnel involved following the death of Queen Elizabeth II, the period of official mourning, the state funeral and subsequently the [Coronation of King Charles III and Queen Camilla](#). Sodexo teams rose to this large scale, complex challenge which resulted in a significant increase in service demand and flexibility. For each of the special operations Sodexo's teams from across its Government business came together and delivered a service that ensured thousands of vital personnel were able to focus on fulfilling their roles during these significant historical moments.

The team at Northumbria University received the IWFM Excellence in Customer Experience award for its Residency Living programme which has delivers support for students from the start of their university journey through proactive and reactive initiatives to help them thrive. Student Residency Advisors have

been introduced to offer peer-to-peer support and act as first responders for resident issues and concerns of the 2,400 students living across five [student accommodation](#) sites in Newcastle Upon Tyne.

Earlier this month Stuart Emery, cleaning development manager in Sodexo's Tech & Services team received Rising Star of the Year at the 2023 European Cleaning & Hygiene Awards and Sodexo's [Apprenticeships and Early Careers team](#) were named north-west regional winners for Social Justice Apprentice Employer of the Year Award. The team go onto the final of the National Apprenticeship Awards with winners announced on 29 November.

Sean Haley, CEO Sodexo UK & Ireland said:

It has been fantastic to see colleagues from across our business recognised for excellence in service delivery and for introducing innovative digital solutions. Each and every one of our colleagues involved in these winning teams should be immensely proud of their achievement. Thank you for demonstrating our core values of team spirit, spirit of progress and service spirit and helping us deliver positive impact in the communities in which we live, work and serve.