

Subject matter expert appointed for transport business

2 years ago



Soft FM service provider [Churchill](#) has appointed Colin Marshall as subject matter expert for its transport division.

He has spent more than 25 years working in the heavy and light rail, bus, coach, and aviation sectors. Over this time, he has supported more than £50m worth of soft services delivery to the TFL London Underground portfolio, delivered many solutions to train operating companies and provided operations support at international and regional airports across the UK.

As subject matter expert, Mr Marshall will be tasked with ensuring that best-in-class operational solutions are delivered, oversee key activities during the mobilisation and maintain strategic relationships to support customer satisfaction. His strengths lie in empowering team members to excel, delivering innovative operational solutions and driving customer relationships.

He said: "Churchill is well established in the transport sector thanks to its strong track record of excellent service provision, especially around cleaning and security. I look forward to sharing my knowledge and experience, empowering my colleagues and helping to create the best customer experience for our clients."

Chief business development officer Neil Creasey said: "Colin's background and expertise are prized within the transport sector and his appointment is great news for Churchill and our clients. Transport is a key sector for us, and Colin will ensure that we continue to be the leading FM company in this space. Colin will



strengthen our team and help keep us at the forefront of FM in the sector