

## VINCI Facilities wins one-year interim FM contract with the British Red Cross

2 years ago



VINCI Facilities has been awarded a one-year interim facilities management contract with the British Red Cross, managing over 460 shops and offices across the country.

From September this year, VINCI Facilities will be responsible for facilities management across the whole British Red Cross estate.

The contract has a large scope of works including planned preventative maintenance, reactive repairs and managing the helpdesk. British Red Cross were looking for a facilities management partner to provide a leading FM service, to a large estate across the UK.

VINCI Facilities was awarded the contract following a condensed tender process. VINCI Facilities currently works with a number of clients within the retail sector, and this appointment allows VINCI Facilities to expand their presence within this sector and broaden their expertise across the British Red Cross' diverse non-retail portfolio.

VINCI Facilities has built its success over the last 10 years with a focus on responsible management of the business and listening to its stakeholders. One of the mainstays of the company's success is its ability to retain existing customers.

Paul Cottam said: "This new contract is a reflection of our experience in the retail and charity sectors and the work is a chance to further demonstrate our expertise in hard FM and our team's commitment to making a difference to the community we serve. We very much look forward to this partnership with the British Red Cross."

Andy Martin, British Red Cross Head of Property, said: “For the vast majority of people our retail premises are our literal shop front and it’s hugely important they’re in the right hands. Charity shops are the backbone of the British Red Cross. They are how much of the public encounters us and they host so many of our wonderful volunteers. We’re pleased to put our trust in VINCI Facilities to take care of our precious charity shops.

“We’re delighted to award VINCI Facilities the contract to manage our UK estate. Thanks to the important work we do in emergency response, refugee support and independent living across the UK, we have a large and complex estate to look after. VINCI Facilities’ record working with organisations like CRUK gives us confidence they’re the right people to do the job.”