

## Head of operations confirmed

2 years ago



Guest services provider [On Verve](#) has appointed Gabbie Lapompe as its new head of operations.

She started her career within the front-of-house industry as a receptionist at CBRE. Since then, she has worked across different roles in facilities management, including as a facilities account manager at JLL for Meta. Most recently she was a space operations manager at ASOS headquarters in London. Ms Lapompe now returns to her roots and passion for creating exceptional workplace experiences.



As head of operations, she will be managing the London and southern account portfolio held by On Verve, with director Bianca Angelico continuing to manage the northern contracts for the first six months.

Ms Lapompe said: "I'm thrilled to join On Verve as the business continues to flourish. My personal journey through facilities management and front-of-house means I understand what excellent guest service looks like, and On Verve certainly delivers it. I look forward to sharing my experience with the teams at On Verve to ensure we are always making someone's day."

Ms Angelico said: "Gabbie is a fantastic asset to the team, and her experience is extremely valuable to us. As On Verve continues to grow, I am ready to pass the operations torch to Gabbie as I focus more on our business development and how we can continue to innovate and disrupt at On Verve. Gabbie's interests in diversity & inclusion and social value completely align with our business ethos and will help us to drive forward these agendas with our clients even further."