

ExCeL London awards multi-year security contract to Carlisle Support Services to further enhance operations

3 years ago



ExCeL London, the capital's largest event venue, has appointed [Carlisle Support Services](#) as its dedicated security partner to further enhance the venue's security operations and improve visitor experience.

Carlisle Support Services will be working closely alongside the venue's in-house security team to ensure the security of ExCeL's 100-acre campus, as well as the safety of its four million annual visitors, event organisers and exhibitors.

The contract will see a designated Contract Manager, two Client Relationship Managers and an extensive pool of in-house trained and incentivised workforce for optimal operational scalability to suit fluctuating demand.

With over 30 years of experience supporting some of the UK's largest brands and venues – including ACC Liverpool and Ascot Racecourse – Carlisle Support Services also boasts long-standing client relationships, celebrating 23-years with Tottenham Hotspur. The company's track record, extensive expertise, and promise-based culture look to support ExCeL's vision to be the home of world-leading events.

ExCeL's Head of Security, Henry Havis, said:

“The safety and security of everyone who visits ExCeL London remains our utmost priority and working in partnership with Carlisle Support Services will only serve to reinforce that. The team have already seamlessly integrated themselves into our day-to-day security operations, together with working with our stakeholders, local residents and neighbouring businesses and we're delighted to have them onboard.”

Chief Executive Officer at Carlisle Support Services, Paul Evans, added:

“We are delighted to welcome ExCeL London to Carlisle’s client portfolio of world class venues. We look forward to developing a true partnership approach and delivering sustainable innovations for the greater benefit of all, therefore, becoming an invaluable partner as the venue continues to revolutionise events.”