

Silver Award success for On Verve

3 years ago



Guest services provider [On Verve](#) was awarded Silver at the [UK Business Awards](#) in the Best Customer Experience category.

The event is one of the UK's key business accreditations and awards, attracting companies from a range of different industries. The awards look to celebrate business excellence across the country and provide winners with recognition for their work and networking opportunities.

On Verve's DayMaker solution claimed the win for its unique approach to delivering outstanding customer experience through its guest services for corporate clients, specifically for its work with a finance industry client with an extensive customer base exceeding five million. The win was attributed to its innovative training methods, commitment to ESG and social value initiatives and its role in advising clients on how to transform their offices into destinations of choice. Judges also acknowledged their creativity and individuality in a traditionally rigid service line.

Director Bianca Angelico said: "On Verve's growth in 2023 has been fantastic to be a part of and this award is the perfect way for us to round off the year. Our customer experience provision is the core of what we do; making someone's day. To be awarded for this is a privilege we don't take for granted. As we approach 2024, our focus is on developing the customer experience even further and continuing to rewrite the rules that bring new and innovative ways to create the best workplace experience for our clients."

This silver award marks On Verve's second award in 2023 following the Disruptor of the Year win earlier this year, signifying the business's success and growth since its launch in 2021.