

Omni Group showcases robots and software at Hotel Leadership Conference as technology takes centre stage

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Omni Group showcased its latest technology innovations for the hospitality sector at the Hotel Leadership Conference 2024 in London. The company demonstrated its growing range of cleaning, front of house, and service robots, along with its hotel management software solution, which are designed to improve productivity and enhance service delivery.

“We are seeing a growing appetite for AI-optimised robotics and software solutions, as hoteliers look for new ways to streamline and automate operational processes and functions,” explains Dees Maharaj, Chief Commercial Officer at [Omni Group](#). “The theme of this year’s Hotel Leadership Conference was breaking boundaries, so it has been the perfect opportunity to exhibit our cutting-edge innovations and share our technology expertise.”

The Hotel Leadership Conference took place at the Park Plaza London Riverbank, with Omni Group’s robots operating throughout the reception, conference and exhibition areas to demonstrate their value in a hospitality setting. This included two vacuum cleaning robots – one for bedrooms and the other for hallways and function rooms – as well as service and front of house robots for serving, food delivery and information points.

In addition, the company showed how its [Omni Hotel](#) software is helping to achieve operational improvements and cost efficiencies for hotels, resorts, safari lodges, inns and apart hotels. The all-in-one solution automates the management of cleaning, housekeeping, maintenance, concierge and reception functions to streamline work processes, track usage and inventory, schedule bookings and monitor

performance.

“Our team was on hand, throughout the event, to provide advice and guidance on how best to embrace the latest advances in technology. It was also incredibly useful for us to speak with industry leaders and professionals to better understand their operational needs and the challenges they face within the hospitality marketplace,” concludes Maharaj.