

Corps Monitoring bolsters management team in Glasgow

2 years ago



Corps Monitoring, a division of certified Social Enterprise, [Corps Security](#), is pleased to announce the appointment of Andy Mounsey as Monitoring Technical Director and the promotion of [Ross Doolan](#) to Monitoring Control Room Manager. These strategic changes reflect Corps Monitoring's commitment to leadership excellence and continuous improvement, while demonstrating its commitment to being the employer of choice in the security monitoring sector.

Andy Mounsey brings with him a wealth of experience, having served as Operations Manager at Orbis Protect for the past 14 years. His responsibilities included overseeing the Alarm Receiving Centre (ARC) and supporting the integration of new products and technologies. With 18 years in the security industry, Andy's decision to join Corps was motivated by the unique opportunity the company presented.

Upon his appointment, Andy commented: "I could see so much potential for growth in monitoring and to make the most of the excellent facility in Glasgow. Corps' values and ethos clearly demonstrate what is important to the business and I was immediately attracted by the team's principles and its focus on delivering the best possible service to clients."

As Monitoring Technical Director, Andy will be working to maximise the potential of the NSI Gold Cat II accredited Corps Monitoring Centre (CMC) in Glasgow. As part of his role, he will be responsible for exploring new avenues and technologies, and use his experience to support and develop the team in the ARC.

Ross Doolan, who has been with Corps for almost six years, has steadily risen through the ranks. Starting as a CCTV Operator in 2018, he has since held roles such as Engineering Support, Technical Administrator,

and now Monitoring Control Room Manager.

Following his promotion, Ross said: "I am incredibly proud to be leading the Monitoring Control Room team. Since joining Corps, I have felt like I belong to a family, and not just a business. In Corps, you are not 'just a number,' but instead, you're able to build great relationships with colleagues and clients. It helps us work to the same goal: delivering a critical service to the highest possible standards and being indispensable to our clients."

As Monitoring Control Room Manager, Ross will now take on responsibility for supporting the team of operators in the ARC, while ensuring the correct handling of alarms in line with NSI guidelines and meeting customer needs at all times.

Corps Monitoring provides 24/7, 365 day [CCTV monitoring](#), [intruder and fire alarm monitoring](#), [personal protection services](#), [key holding](#) and more from its ARC in Glasgow. The team works in partnership with the country's leading servicing and installation partners, and offers a 360 degree view of its customers security with in-depth and transparent reporting solutions.

To meet the rest of the team at Corps Monitoring, [click here](#).