

Lolly kicks off 2024 with three ISO accreditations

1 year ago



Lolly, the hospitality software house, is proud to announce that the company has recently achieved three prominent International Organisation for Standardisation (ISO) certifications with the British Assessment Bureau.

The first ISO9001 Quality Assurance certification is a set of five management system standards that help organisations ensure they meet customer and other stakeholder needs relating to products or services. Meeting this standard confirms that Lolly will continue to improve its processes.

The second Information Security ISO27001 Management certification details the requirements for businesses to securely manage information assets and data to an internationally recognised standard. It demonstrates that Lolly provides a robust approach for managing customer and employee details, intellectual property, financial information and third-party data.

ISO14001 is the internationally recognised standard for environmental management systems, providing a framework for companies to design and implement an EMS and continually improve their environmental performance. By adhering to this standard, Lolly is taking proactive measures to minimise its environmental footprint and achieve its environmental objectives.

Tom Lewis, operations manager at Lolly (who led the accreditation process), said: "Completing these three prominent accreditations simultaneously is a huge achievement, and one that we are incredibly proud of. Achieving these certifications ensures our clients can be comfortable in the fact they are dealing with a partner that attains the highest standards in business.

"The assessment process has also encouraged us to foster an internal culture of continual improvement.

The high standards are maintained, and the good work that we do is fully documented ongoing, so that we can feed the data into the planning cycle.

“The beauty of the accreditation process is that the audits, which take place annually thereafter, ensure that businesses try to improve on the foundations already laid down. We’re now looking into the next set of accreditations to embark upon.”

Peter Moore, CEO at Lolly, added: “Issues such as information security and environmental management have risen up the agenda in recent years. It has become vitally important for businesses to demonstrate that they are not only taking these matters seriously, but that they also consider those who they are working with – instilling confidence not only internally but transmitting this across clients and suppliers as well.

“Tom and his team have done an excellent job managing the process to achieve these three prestigious accreditations. Already we’re seeing significant change across the business and the impact that this is having on how we deliver service.”